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JUN 02 2004

In re Application of:

Kreckel, et al.

Group Art Unit: 2643

Serial No.: 10/024,847

Examiner: Barry W. Taylor

Filed: December 19, 2001

For: TELECOMMUNICATION SERVICES REPORTING SYSTEM

Attorney Docket No.: SBC 0108 PA

I hereby certify that this correspondence is being sent via facsimile to: Examiner Barry W. Taylor, Mail Stop
Amendment, Commissioner for Patents, Alexandria, VA 22313-1450 fax number (703) 872-9306 on:

June 2, 2004
Date of Deposit

Angie Moscovitz


Signature

AMENDMENT AND REQUEST FOR RECONSIDERATION

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants submit this Amendment and Request for Reconsideration in response to the Office Action dated April 2, 2004. This response is timely because it is being submitted within the three-month time period allowed for a response.

Please amend the above-identified application as follows:

OFFICIAL4/A
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DL